

Client Experience Survey

- How did you find our law firm? (web search, TV, referrals?)
- There are a lot of choices for lawyers out there - what made you decide to hire us?
- Is this the first time you've hired a lawyer? Past legal experiences, struggles, successes?
- Were you satisfied with the way your case was handled by our firm?
- If you could describe our law firm in one word, what would it be?
- Do you have any feedback about your experience with our staff, communication issues?
- Would you recommend our firm to others? Why or why not?
- What do you think of lawyer advertisements?
- What would you like to see in a lawyer ad?
- Since you've hired us, have you visited our website?
- Do you follow our firm on social media?
- What social media sites are you on?